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GOVERNOR HASLAM, COMMISSIONER HAGERTY ANNOUNCE U.S. SOLUTIONS GROUP, INC. TO EXPAND SULLIVAN COUNTY OPERATIONS

Teleperformance Company to Invest \$117,000, Create 120 New Jobs

NASHVILLE—Tennessee Gov. Bill Haslam and Economic and Community Development Commissioner Bill Hagerty announced today that U.S. Solutions Group, Inc., a Teleperformance company, will expand its operations at 2536 West State Street in Bristol, Tenn. The expansion includes a \$117,000 investment and the creation of 128 new jobs.

"I want to thank U.S. Solutions Group, Inc. for their continued investment and the new jobs they will create for Tennesseans," Haslam said. "U.S. Solutions Group is expanding less than a year after locating to Sullivan County, and today's announcement helps us in our goal toward becoming the No. 1 location in the Southeast for high quality jobs."

"When existing companies choose to reinvest and expand in Tennessee, it reinforces Tennessee's strengths in comparison to other states in the Southeast and reflects highly on our business-friendly environment, low tax rates and high quality workforce," Hagerty said. "I congratulate U.S. Solutions Group, Inc. on their success and look forward to their continued presence in Tennessee."

In October 2012, U.S. Solutions Group, Inc. opened its first call center in Tennessee, investing \$4.1 million and creating 548 jobs. Due to the growth of its client base and higher than expected call volumes, U.S. Solutions Group, Inc. will hire 120 new employees over the next two months.

"It has been such an exciting time for our company since we joined Teleperformance in 2010. We have not only moved to a new site and new location in Bristol, Tenn. but are now in a position to continue to grow and create jobs for the community," U.S. Solutions Group, Inc. Director of Operations Sean Cook said. "Over the next two months we will be hiring over 120 employees to meet our clients' increased volume and are looking forward to additional growth through the end of the year as we hit the peak season for our clients."

"It is great to see yet another vote of confidence for Tennessee's nationally recognized business-friendly environment," Lt. Gov. Ron Ramsey said. "U.S. Solutions, Inc. is an outstanding company and I am extremely pleased to see them continue to grow here in Bristol. We work hard in the legislature every day to ensure Tennessee remains the best state in the nation in which to own and operate a business. It is rewarding to see that hard work yields great jobs for the people of Bristol and the state of Tennessee."

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"As Mayor of Sullivan County, I am very excited to be a part of the expansion announcement for U.S. Solutions Group," Sullivan County Mayor Steve Godsey said. "While many companies are looking at ways to trim their workforce and their business expenses, it is wonderful to be a part of an announcement of U.S. Solutions Group expanding. We congratulate the company on this great news."

"It is our distinct honor to welcome U.S. Solutions Group to Bristol and Tennessee as our latest corporate citizen," Bristol Mayor Joel Staton said. "We are confident that their decision to locate in Bristol, with the hundreds of quality jobs that were created, will be mutually rewarding for both the company and our community for years to come."

"U.S. Solutions Group is a wonderful addition to the Bristol, Tenn. business community," NETWORKS Sullivan Partnership CEO Richard Venable said. "It has been an extreme pleasure to work with the local management as they seek to provide their employees with the finest facilities and environment in which to work and thrive. We look forward to a long and prosperous relationship between U.S. Solutions Group, Bristol and Sullivan County, Tenn."

About U.S. Solutions Group, Inc.

U.S. Solutions Group, Inc. was established in 2001 in response to the demand from leading corporations for high quality, customized outsourced services. The company provides customized, complex integrated call center based solutions for its clients. Services include inbound toll free customer care, billing support, national hotlines, web inquiry support, technical support and professional contact management services. All service solutions are provided at the company's state-of-the-art facilities by highly qualified personnel and client-interfacing technology platforms. In April 2010, U.S. Solutions Group, Inc. was acquired by Teleperformance, the No. 1 global contact center provider with 270 facilities in 46 countries. Teleperformance has been providing Worldwide Customer Experiences since 1978.

About the Tennessee Department of Economic and Community Development

The Tennessee Department of Economic and Community Development's mission is to develop strategies, which help make Tennessee the No. 1 location in the Southeast for high quality jobs. The department seeks to attract new corporate investment in Tennessee and works with Tennessee companies to facilitate expansion and economic growth. Find us on the web: tn.gov/ecd. Follow us on Twitter: [@tnecd](https://twitter.com/tnecd). Like us on Facebook: facebook.com/tnecd.

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